

Special Open Door Forum:

Recovery Audit Contractors: 3 Year Demonstration Project

Thursday, April 28, 2005

2:00 – 4:00 PM (Eastern Time)

The Centers for Medicare & Medicaid Services (CMS) recently announced a new demonstration project using Recovery Audit Contractors (RACs) as part of CMS' efforts to assure accurate payments. CMS is implementing this demonstration along with other new initiatives to provide clear guidance on Medicare billing. The RACs will review Medicare claims to identify improper-Medicare payments that have been made to healthcare providers and that were not detected through the prepayment review process. The RACs will review claims processed in the states of California, Florida and New York.

CMS has ongoing efforts to ensure providers have the information they need to avoid over and under payments. There are now more education and training resources such as a customized provider Website (cms.hhs.gov/providers), new Medicare Learning Network educational products and training guides, web-based training (cms.hhs.gov/medlearn), regular "Medlearn Matters" articles explaining new program policy billing procedures (cms.hhs.gov/medlearn/medlearnmatters), and enhanced Frequently Asked Questions on the CMS website.

CMS is holding this Special Open Door Forum to provide an opportunity for public discussion on the roles and responsibilities of the RACs, and expects to address any questions or comments that stakeholders might have regarding the demonstration project. We expect that a broad audience of health care providers, suppliers, and beneficiary advocates will participate in this special forum. The forum will begin with an overview presentation of the RAC demonstration, and will then transition into an open Q & A period with CMS policy experts.

We look forward to your participation.

Open Door Participation Instructions:

There are 2 ways to participate, by phone or "in-person".

1. To participate by phone:

Dial: 1-800-837-1935 & Reference Conference ID 4882705:

Persons participating by phone do not need to RSVP.

Note: TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880 and for Internet Relay services click here <http://www.consumer.att.com/relay/which/index.html>. A Relay Communications Assistant will help.

2. To participate in-person:

If you intend to participate in person, **RSVP is required:**

Please send a reply to this email by close of business Tuesday, April 26th to SpecialODF@cms.hhs.gov.

Please include the word “**RAC ODF**” in the subject line of your message, and send us the following information:

- a) Your full name
- b) Your organization or representation
- c) Your contact information (phone and email)
- d) Special needs information

Location information:

Photo identification is required at security points. Please arrive with enough time to both park and pass through security checkpoints. (This may take about 30 minutes.)

ADDRESS:

CMS Single Site Building
7500 Security Boulevard
Baltimore, MD 21244

Map & Directions:

<http://cmsnet.cms.hhs.gov/hpages/ocsq/cmsdirections-north.htm>

ENCORE: 1-800-642-1687

“Encore” is a recording of this call that can be accessed by dialing 1-800-642-1687 and entering the Conf. ID # 4882705.

The recording begins the following Monday, and expires after 4 business days.

For automatic emails of Open Door Forum [schedule updates](#) (Listserv registration) and to view Frequently Asked Questions please visit our website at:

www.cms.hhs.gov/opendoor.